

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Patent Application

Applicant(s): L-J. Zhang et al.
Docket No.: SOM920030009US1
Serial No.: 10/738,374
Filing Date: December 17, 2003
Group: 3623
Examiner: Folashade Anderson

Title: Method and Apparatus for Dynamic Device Allocation for
Managing Escalation of On-Demand Enterprise Processes (As Amended)

PRELIMINARY AMENDMENT

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

Prior to examination, please amend the above-identified application as follows: